

Stephen P. "Steve" Fussell

Professional Experience

Seminole County Government, Sanford, FL

January 2008 - Present

Manager of Business Processes

Manages the Seminole County Government Project Management Office (PMO) & Business Process Team. Responsibilities include complex project/program/portfolio management and business process management. Various and evolving direct line management of functional units have included the Project Management Office, Document Management Program, Mail Center, Geographical Information Systems Program and Software Development Team.

Rollins College, Winter Park, FL

Current

Adjunct Professor

Teaching Vitae includes a variety of courses within the Organizational Communication Department at Rollins, including Computer Mediated Communication, Effective Collaboration Techniques in Organizations and Project & Business Process Management. Currently preparing to teach "Managing Organizational Processes" (Fall 2011).

Embarq Corporation/Sprint Corporation, Altamonte Springs, FL & Overland Park, KS 2000-2007

Process Re-engineering Specialist III

Leveraged Lean Six Sigma Black Belt and Project Management Professional techniques to develop and re-engineer processes at the Fortune 500 level.

Regional Manager – Program/Project Management

Led a team of project managers to successfully manage major complex projects (\$100k - \$5M).

Sprint, United Telephone of Florida, Florida Telephone Corporation

1980-2000

Numerous Craft and Management Positions

Progressive roles in individual contributor and managerial roles.

Education, Certification, and Professional Development

MA - Corporate Communication & Technology

Rollins College, Winter Park, FL

BA – Organizational Communication

Rollins College, Winter Park, FL

Magna Cum Laude

Certified Project Management Professional

Project Management Institute, Newton Square, PA

Lean Six Sigma Black Belt Certificate

Embarq Corporation, Overland Park, Kansas

Business Analysis Certificate Program (BACP)

International Institute for Learning, Inc., New York, NY

ITIL V3 Foundational Certification

APM Group, Buckinghamshire, UK

National Incident Management System

FEMA, Washington D.C.

Memberships

Project Management Institute (Central Florida Chapter)

Newton Square, PA

American Society for Quality

Milwaukee, WI

American Mensa

Arlington, TX